



# RENTAL ORDER: IRIDIUM PREPAID (08102009)

Toll Free: 877-436-2255  
 Office: 615-889-8833 Fax: 615-902-0028  
**www.OutfitterSatellite.com**  
 2911 Elm Hill Pike • Nashville, TN 37214 USA

INTERNAL USE ONLY: REP: _____
BP: _____ Order #: _____

**SHIPMENT DATE:**

**EXPECTED END DATE:**

Customer is responsible to choose shipping method to assure timely equipment delivery.

**CUSTOMER AGREES TO PAY FOR THE ENTIRE RENTAL RESERVE PERIOD OR A MINIMUM OF 7 DAYS, WHICHEVER IS LONGER.** THE RENTAL RESERVE PERIOD STARTS ONE DAY AFTER THE SHIPMENT (OR CUSTOMER SELF-PICKUP) DATE AND ENDS ON THE EXPECTED END DATE. IF A WEEKEND OR HOLIDAY SHIPMENT DATE IS INDICATED, OUTFITTER SATELLITE RESERVES THE RIGHT TO CHANGE IT TO THE NEAREST PRIOR BUSINESS DAY. IF THE SHIPMENT DATE IS UNSPECIFIED, IT DEFAULTS TO CONTRACT EXECUTION DATE.

IF RENTAL EQUIPMENT IS KEPT BEYOND THE EXPECTED END DATE, THE DAILY RATE WILL CONTINUE TO APPLY FOR EACH OVERAGE DAY UP UNTIL AND INCLUDING THE DAY THE RENTAL EQUIPMENT IS RETURNED.

**QTY EQUIPMENT BEING RENTED**

<b>IRIDIUM 9555 RENTAL KIT WITH VOICEMAIL</b> includes Iridium phone, AC charger, international US/EU/UK/AU/ROW plug set (5 pieces total), battery, case, holster & help guide		<b>\$6 PER DAY</b> add \$2 per day per phone for any rental days from June 1 to October 1
<b>IRIDIUM 9505A RENTAL KIT WITH VOICEMAIL</b> includes Iridium phone, AC charger, international US/EU/UK/AU/ROW plug set (5 pieces total), battery, case, holster & help guide		<b>\$5 PER DAY</b> add \$2 per day per phone for any rental days from June 1 to October 1
<b>PROTECTIVE PELICAN CASE</b>	5017110_Rental	<b>\$15</b> per item rented
<b>CAR CHARGER</b>	6020007_Rental	<b>\$15</b> per item rented
<b>CAR CHARGER &amp; SOLAR PANEL WITH BATTERY PACK</b>	3199005_Rental	<b>\$40</b> per item rented
<b>MAG-MOUNT ANTENNA / 1.5-M CBLE/ADAPTER</b>	6010300_Rental	<b>\$45</b> per item rented
<b>MAG-MOUNT ANTENNA / 5-M CABLE/ADAPTER</b>	6047040_Rental	<b>\$75</b> per item rented
<b>MAST ANTENNA / 10-M CABLE /ADAPTER</b>	6047016_Rental	<b>\$95</b> per item rented
<b>EXTRA IRIDIUM BATTERY</b>	6020002_Rental 6060005_Rental	<b>\$20</b> per item rented
<b>DATA KIT (9505A DATA KIT INCLUDES USB-TO-SERIAL ADAPTER)</b>	6020232_Rental 6060006_Rental	<b>\$40</b> per item rented
<b>INT'L TRAVEL ADAPTER FOR OTHER ELECTRONICS</b>	XXXXXX_Rental	<b>\$10</b> per item rented

**OPTIONAL FLEET BUNDLE MINUTES (TO BE ADDED TO EACH PHONE RENTED) USF/tax applies.**

<input type="checkbox"/> <b>1 hour</b> at \$1.59/min \$95.40 per phone	<input type="checkbox"/> <b>2 hours</b> at \$1.49/min \$178.80 per phone	<input type="checkbox"/> _____ hours at \$1.39/min \$83.40 per hour per phone	<input type="checkbox"/> <b>3 to 9 hours</b> <b>REQUIRED</b>	<input type="checkbox"/> _____ hours at \$1.09/min \$65.40 per hour per phone	<input type="checkbox"/> <b>10+ hours</b> <b>REQUIRED</b>
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**15-MINUTE MINIMUM USAGE REQUIREMENT:** UNLESS A LARGER FLEET BUNDLE IS SELECTED ABOVE, THE CUSTOMER AGREES TO BUY A MINIMUM OF 15 BASIC RATE MINUTES WITH EACH PHONE RENTED AT A RATE OF **\$1.99 PER MINUTE** (\$29.85 PER PHONE RENTED). "FLEET" BUNDLE MINUTES APPLY TO THE CUSTOMER ACCOUNT REGARDLESS OF WHICH PHONE ACTUALLY USES THE MINUTES. AFTER ALL FLEET BUNDLE MINUTES ARE USED, **ADDITIONAL USAGE WILL BE BILLED AT \$1.99 PER BASIC RATE MINUTE** TO YOUR CREDIT CARD (OR YOUR ACCOUNT IF 30-DAY NET TERMS ARE IN PLACE). SEE AIRTIME & OTHER CHARGES SECTION FOR OTHER RATES.

IT IS CUSTOMER'S RESPONSIBILITY TO VERIFY THAT THE RENTAL EQUIPMENT (AND CUSTOMER-OWNED COMPUTER EQUIPMENT USING DATA SERVICES) WORKS AS NEEDED BEFORE LEAVING FOR A REMOTE LOCATION. IRIDIUM DOES NOT SERVE NORTH KOREA, POLAND, HUNGARY AND NORTHERN SRI LANKA. LIST THE COUNTRIES OF INTENDED USE IF OTHER THAN US & CANADA: \_\_\_\_\_

**CUSTOMER SIGNATURE:** \_\_\_\_\_

**PLEASE SELECT THE DOMESTIC SHIPPING METHOD FOR YOUR RENTAL KIT(S):**

SHIPPING COST FOR THE FIRST RENTAL KIT IS INDICATED BELOW. ADDITIONAL RENTAL KITS AND ACCESSORIES INCREASE SHIPPING CHARGE BY \$5 PER ADDITIONAL POUND SHIPPED. OUTFITTER SATELLITE RESERVES THE RIGHT TO SELECT THE BEST SHIPPING METHOD FOR INTERNATIONAL SHIPMENTS.

- FedEx 2-Day **\$25**  FedEx Priority Overnight **\$59**  FedEx Saturday Delivery **\$79**  Self-Pickup (FREE)
- SPECIAL SHIPPING INSTRUCTIONS: \_\_\_\_\_

**CUSTOMER IS RESPONSIBLE TO SELECT A SHIPPING METHOD AND DATE THAT WILL DELIVER WITHIN THEIR OWN TIME CONSTRAINTS. OUTFITTER SATELLITE RESERVES THE RIGHT TO USE AND CHARGE FOR FEDEX PRIORITY OVERNIGHT FOR ANY DOMESTIC SHIPMENT, IF CUSTOMER LEAVES THE SHIPMENT METHOD UNSPECIFIED. FEDEX SHIPMENTS REQUIRE A SIGNATURE UNLESS CUSTOMER INSTRUCTS FEDEX OTHERWISE.**

**INDICATE HERE IF YOU ARE PURCHASING A FEDEX MAILING LABEL TO RETURN THE EQUIPMENT AFTER YOUR RENTAL IS CONCLUDED: USE FROM ANY US FEDEX DROP-OFF.**

- RETURN MAILING LABEL (USES 2-DAY FEDEX AND IS **INSURED** FOR RENTAL KIT EQUIPMENT VALUE). COST FOR A **SINGLE RENTAL KIT IS \$33**. ADDITIONAL KITS/ACCESSORIES INCREASE COST BY **\$5 PER POUND**. EQUIPMENT MUST BE RETURNED IN PACKAGING EQUIVALENT TO THAT IN WHICH IT WAS RECEIVED.

**AIRTIME & OTHER CHARGES**

Customer agrees that the purchase of prepaid **Basic Rate Minute(s) or BRM** as specified on this agreement is a non-refundable up-front purchase, and there is no refund for unused prepaid BRM after the rental. The Customer agrees to pay **\$1.99 per BRM** for all usage in excess of the prepaid BRM purchase. One

Voice calls to Public Switched Telephone Numbers	Basic Rate
Inbound calls via Iridium Two-Stage Dialing	Basic Rate
All data calls	Basic Rate
Iridium Voicemail and Iridium-to-Iridium voice calls	0.5 x Basic Rate
Calls to Inmarsat, Thuraya or other Satellite network	9.0 x Basic Rate
Outbound SMS messages	1/3 BRM each
2888 balance inquiries, receiving inbound SMS message, receiving a call dialed directly to the Iridium phones 8816 number, call forwarding to voicemail	FREE

BRM of usage is charged for each actual minute of usage for the call types described as Basic Rate (see chart). Some call types are billed at rates that are higher or lower than the Basic Rate (see chart). For example as shown in the chart, the Customer is charged nine BRM for each actual minute of usage for calls to other satellite networks such as Inmarsat or Thuraya. Call detail records (CDRs) are not included with this rental. For an additional \$20 charge, Customer can request CDRs as long as the request is made within 30 days of the return of the equipment.

**LIMITATIONS:** This rental uses a prepaid SIM card and the number of minutes remaining on the prepaid SIM card account is announced at the beginning of each voice call by an automated attendant; this balance is not related in any way to the number of prepaid BRM purchased by the Customer at the beginning of the rental. The prepaid SIM card account balance is monitored each business day and additional BRM are loaded as necessary to maintain a minimum balance of 60 BRM on the prepaid SIM card account. The Customer understands that if the prepaid SIM card balance reaches zero, it will automatically bar further usage until additional BRM are loaded onto its account. The Customer understands that it is possible to use all the BRM on the prepaid SIM card account in a single day. In the unlikely event that prepaid SIM card balance is exhausted, Outfitter Satellite will detect this condition and reload during the next business day, meaning that the Customer will be without service until that reload occurs. If a reload fails to occur after 1 business day, a rental credit of \$10 for each additional day in which a zero balance exists will be issued.

**LIABILITY FOR LOST OR DAMAGED EQUIPMENT AND SIM CARDS:** An Iridium 9505A Rental Kit with Softcase has a retail value of \$1310. An Iridium 9555 Rental Kit with Softcase has a retail value of \$1615. Here is a list of retail values for individual components or optional accessories which would be used to determine the replacement cost for lost or damaged equipment: Iridium 9505A without battery or stick antenna (\$995); Iridium 9555 phone core without battery (\$1350); stick antenna for 9505A (\$199); leather holster (\$45); hardcase (\$49.95); solar panel with battery pack (\$175); Internet/Data Kit for 9505A (\$180); Internet/Data Kit for 9555 (\$45); PCMCIA-to-Serial Adapter (\$179); High Cap Battery for 9505A/9555 (\$99); Docking Station with Privacy Handset for 9505A (\$395); AC Charger & 5-piece international plug kit (\$105); 5-piece international plug kit alone (\$30); DC Charger (\$65); portable auxilliarily magnetic-mount antenna with 1.5-m cable (\$105); antenna adapter for 9505A or 9555 (\$45); magnetic-mount car antenna with 5-meter cable (\$199); mast antenna (\$199); 10-meter TNC-to-TNC cable (\$99); Multiplug Travel Adapter (\$25); Padded Softcase (\$20); If a prepaid SIM card is lost or destroyed there is a \$125 fee. Customer is responsible for airtime usage that occurs prior to Outfitter Satellite canceling service on the card (which can take up to 48 hours after Customer notifies Outfitter Satellite in writing that the SIM is lost).

By signing below, Customer is renting the selected items from Outfitter Satellite, Inc. and agrees that the terms and conditions shown on this agreement and in the separately executed CUSTOMER ACCOUNT SETUP AGREEMENT apply.

 **CUSTOMER SIGNATURE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_  
MUST BE SAME AS ON ACCOUNT SETUP FORM



## Satellite Phone Rentals

Office: 615-889-8833 Fax: 615-902-0028

[www.OutfitterConnect.com](http://www.OutfitterConnect.com)

2911 Elm Hill Pike, Nashville, TN 37214

Dear Customer,

Thanks for choosing Outfitter Satellite as your rental provider. For over ten years Outfitter Satellite has been offering a wide selection of Iridium and Inmarsat satellite phone equipment and Tandberg Videoconferencing systems for rental. You can apply your first 30 days of rental fees towards purchase of the equipment any time during your rental. In addition to pick up locations in Tennessee and Alaska, we ship overnight to all US states. Our equipment is carefully tested before we ship, and our technical support team is available 24/7 during your rental.

Please provide your contact information below so that one of our customer service staff can contact you to verify the details of your rental.

Name: \_\_\_\_\_

Phone: \_\_\_\_\_ (Best time to call: \_\_\_\_\_)

Alt Phone: \_\_\_\_\_

Email: \_\_\_\_\_

If you are a new customer, our customer service person will also need you to sign a separate Customer Setup Form with your billing and other information.

Sincerely,

*The Outfitter Satellite Team*