

SERVICE ORDER

\$50 activation fee per phone. Customer pays additional tax & USF above rates shown.

PLAN:	SERVICE FEE	OTHER FEES:
Thuraya Phone Plan Includes voicemail and Thuraya satellite-mode voice service. Initial Term: 12-months	\$29.95 per month (per Unit)	<input type="checkbox"/> 30-Day Net Direct Bill Terms: \$2 per month per Unit <input type="checkbox"/> Mailed Bill Fee: \$1 per month per invoice to receive mailed bill (domestic US only). All customers have access to free online billing with automated email notification.

OPTIONAL SERVICES	FEE
<input type="checkbox"/> Short Season Fee Cancel anytime without early cancellation charge. <i>NOTE: Short Season Fee not available if GmPRS Light is selected.</i>	\$40 per phone (one-time fee)
<input type="checkbox"/> 8-minute monthly bundle (applies only to calls to PSTN in Band 1)	\$10 per month (per Unit)
<input type="checkbox"/> Data Service	\$5 per month (per Unit)
<input type="checkbox"/> Fax Service	\$5 per month (per Unit)
<input type="checkbox"/> GmPRS Light Service 1-year term commitment for GmPRS Light. Early cancellation results in \$30 per month charge for balance of the 12-mo term.	\$30 per month (per Unit) \$100 GmPRS activation (per Unit)

NOTE: If 30-Day Net Direct Bill Terms are selected (credit approval required), payment by check drawn on a US bank, money order, wire transfer, or credit card (via the online billing system) must occur within 30 days of statement date for service continuation. Otherwise your credit card will be billed each month. Credit approval requires valid U.S. credit card and/or substantial deposit and/or approved company purchase order and/or acceptable Dunn & Bradstreet credit report.

Satellite-Mode Calls: PSTN refers to public switched telephone numbers. Billing is in 60 second increments (60 second minimum). Data rates are up to 9.6 kbps (except for GmPRS Light service). Optional bundled minute packages do not roll to subsequent months and if not used are lost. Band 1 includes all destinations not in Band 2 or Band 3 (see below). Band 2 includes: Cuba, East Timor, Globalstar, Inmarsat A, Inmarsat B, Inmarsat M, Inmarsat Mini-M. Band 3 includes: Ascension Islands, Australia Satellite, Cook Islands, Diego Garcia, Inmarsat BGAN, Inmarsat BGAN HSD, Inmarsat B-HSD, Inmarsat M4-HSD, Iridium, Kiribati, Montserrat, Nauru Islands, Niue, Samoa Western, Sao Tome, Solomon Islands, St. Helena, Tuvalu, Vanuatu, Wallis & Futuna.

GSM-Mode Calls: The customer is advised that the rates shown on this page do not apply to calls in GSM cellular mode which are typically much higher than Thuraya-mode calls. The rates and billing increments for GSM-mode calls can vary dramatically when the user roams onto different GSM regional operators. In GSM mode, rates for making or receiving voice or data calls or sending or receiving SMS messages are subject to change without notice.


GmPRS Light: This is an "always on" internet service offered on a best-effort basis with data speeds of up to 15 kbps upload and 60 kbps download (best case). Includes 5120 Kbytes per month of GmPRS internet service, and the unused part of this bundle is lost if not used during the month. Additional overage usage beyond the monthly bundle is \$0.07 per 10 Kbyte of overage usage.

Destination of Call:	Rate
Calls to PSTN numbers in BAND 1	\$ 1.69 per min
Calls to PSTN numbers in BAND 2	\$ 4.99 per min
Thuraya-to-Thuraya Calls	\$ 0.99 per min
Calls to other satellite networks and PSTN calls to BAND 3	\$ 8.00 per min
SMS	\$ 0.49 ea

The rates shown above only apply to Thuraya satellite-mode calls and do not apply to GSM-mode calls. Other types of calls not given explicitly above are possible and are billed at different rates, and Customer is responsible to know the rates before making the call. In particular, Customer is advised that calls to other satellite networks not mentioned above are at significantly higher rates.

FOR USE BY OUTFITTER SATELLITE, INC. _____ OS REPRESENTATIVE NAME _____ OS REPRESENTATIVE SIGNATURE _____ OS REPRESENTATIVE TITLE Mobile # and Serial Numbers (IMEI): _____ _____

By signing below, Customer is activating a service agreement as indicated above and agrees that the terms and conditions and payment method described in the separately executed CUSTOMER ACCOUNT SETUP AGREEMENT with Outfitter Satellite, Inc apply. If Customer is amending an existing service agreement, the new rate plan will be effective on the first day of the next month, and other terms and conditions of the existing service agreement continue to apply.


CUSTOMER SIGNATURE: _____ **DATE:** _____

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PLAN:	SERVICE FEE	OTHER FEES:
ThurayaIP Data Modem Scratch & Web Plan <p style="text-align: right;">Initial Term: 3-months</p>	<p>\$44.95 per month (per Unit)</p>	<p><input type="checkbox"/> 30-Day Net Direct Bill Terms: \$2 per month per Unit</p> <p><input type="checkbox"/> Mailed Bill Fee: \$1 per month per invoice to receive mailed bill (domestic US only). All customers have access to free online billing with automated email notification.</p>

NOTE: If 30-Day Net Direct Bill Terms are selected (credit approval required), payment by check drawn on a US bank, money order, wire transfer, or credit card (via the online billing system) must occur within 30 days of statement date for service continuation. Otherwise your credit card will be billed each month. Credit approval requires valid U.S. credit card and/or substantial deposit and/or approved company purchase order and/or acceptable Dunn & Bradstreet credit report.

Description: The above plan requires a ThurayaIP data modem and can only be used for Standard IP data sessions via a special ThurayaIP Scratch & Web prepaid account. A data session begins when a SIM card first connects to the ThurayaIP network and ends when the SIM card is disconnected. The Scratch & Web prepaid account is used by entering a PIN code via a web browser on a computer connected to the ThurayaIP data modem. Standard IP data offers access to a shared contended IP channel on a best effort basis up to 444 kbps; data transmissions and data speeds are not guaranteed with this service. Standard IP data is charged on a per MegaByte (MB) basis. Standard IP data sessions are billed in 100 kilobyte increments.

Scratch & Web Validity Rules: The Scratch & Web preaid account is reloadable and the user can monitor the balance of their account online. The date of first usage of your account must occur within one (1) year of the initial account activation (or any subsequent reload) or the prepaid usage will become invalid and all unused usage will be lost. After the date of first usage, the prepaid usage on the account remains valid for one (1) year if no further reload occurs. If a new reload voucher is applied before the validity expires, the validity expiration date is extended to 1 year from the date of that reload, etc.

Special Limitations: Scratch & Web plans do not offer Streaming IP data services or Public Static IP capability.

FOR USE BY OUTFITTER SATELLITE, INC.


OS REPRESENTATIVE NAME

OS REPRESENTATIVE SIGNATURE

OS REPRESENTATIVE TITLE

Mobile # and Serial Numbers (IMEI):

By signing below, Customer is activating a service agreement as indicated above and agrees that the terms and conditions and payment method described in the separately executed CUSTOMER ACCOUNT SETUP AGREEMENT with Outfitter Satellite, Inc apply. If Customer is amending an existing service agreement, the new rate plan will be effective on the first day of the next month, and other terms and conditions of the existing service agreement continue to apply.

 **CUSTOMER SIGNATURE:** _____ **DATE:** _____