

CALL 615-889-8833 OR RETURN THIS DOCUMENT TO:  
 Fax: 615-695-2504 E-mail: recharge@OutfitterSatellite.com

# RELOAD SERVICE ORDER:

PREPAID VOUCHERS		TAX & USF NOT SHOWN IN PRICING BELOW			
QTY	VOUCHER TYPE	BASIC RATE	VALIDITY	UNITS	COST
	50 MINUTES – NO VALIDITY ADDED	<b>\$1.49 /minute</b>	<b>NONE</b>	3000 units	\$74.50
	100 MINUTES – NO VALIDITY ADDED	<b>\$1.39 /minute</b>	<b>NONE</b>	6000 units	\$139
	200 MINUTES – NO VALIDITY ADDED	<b>\$1.29 /minute</b>	<b>NONE</b>	12000 units	\$258
	400 MINUTES – NO VALIDITY ADDED	<b>\$1.25 /minute</b>	<b>NONE</b>	24000 units	\$500
	<b>1-MONTH VALIDITY EXTENSION</b>	n/a	<b>30 days</b>	n/a	\$55
	<b>3-MONTH VALIDITY EXTENSION</b>	n/a	<b>90 days</b>	n/a	\$125
	<b>6-MONTH VALIDITY EXTENSION</b>	n/a	<b>180 days</b>	n/a	\$245
	<b>12-MONTH VALIDITY EXTENSION</b>	n/a	<b>360 days</b>	n/a	\$485
	200 Basic Rate Minutes	<b>\$1.99 /minute</b>	<b>180 days</b>	12000 units	\$398
	500 Basic Rate Minutes	<b>\$1.29 /minute</b>	<b>360 days</b>	30000 units	\$645
	1000 Basic Rate Minutes	<b>\$1.27 /minute</b>	<b>720 days</b>	60000 units	\$1270
	3000 Basic Rate Minutes	<b>\$0.99 /minute</b>	<b>720 days</b>	180000 units	\$2970
	5000 Basic Rate Minutes	<b>\$0.85 /minute</b>	<b>720 days</b>	300000 units	\$4250
REGIONAL PREPAID VOUCHERS		NO ACTIVATION FEE APPLIES TO RELOADS			
QTY	VOUCHER TYPE	BASIC RATE	VALIDITY	UNITS	COST
	<b>200 Minute ALASKA-CANADA</b>	<b>\$0.99 /min</b>	<b>6 months</b>	4800 units	\$198
	<b>300 Minute AFRICA</b>	<b>\$0.99 /min</b>	<b>12 months</b>	7200 units	\$297

- Standard Reload Authorization:** Customer authorizes online and over-the-phone purchases of vouchers.
- Automatic Reload Authorization:** Outfitter Satellite monitors the customer's prepaid account on business days and automatically reloads if its balance drops below 60 minutes or 1 month validity. Customer authorizes online and over-the-phone purchases of vouchers. Reloadable Global Prepaid accounts are reloaded with a 500-minute 12-month voucher. Regional prepaid plans will be reloaded with the same voucher last purchased for the prepaid account.

**NOTES:** The pricing on minutes quoted here refers to Basic Rate Services only. Other types of calls are at different rates.


**RELOADABLE GLOBAL PREPAID VOUCHERS (also called Regular Prepaid Vouchers):** Prepaid SIM card validity is measured from the activation date if a nonzero balance is maintained on the card. If a zero balance remains on the card for 15 days, the SIM card becomes permanently inactive. Subsequent reload vouchers add validity to remaining units on SIM card relative to the current expiration date, except that there is a maximum validity of 24 months from the date of any given reload regardless of how many reload vouchers are applied on that date. Monthly call details are not available with this service. Basic Rate services are charged at 60 units per minute in 20 second increments. PSTN means public switched telephone number. Adding other types of vouchers such as the regional prepaid voucher to this account will forfeit any existing balance. **Reloads can take 24 business hours from date of request.**

**RELOADABLE REGIONAL PREPAID SERVICES:** The prepaid account and all unused prepaid usage will expire and be lost after the validity time indicated for the last voucher relative to the date that the voucher is applied to the account, unless a zero balance remains on the card for 15 days, in which the SIM card becomes permanently inactive. Call details are not available with this service. Basic Rate services are billed at 24 units per minute in 20 second increments. Origination of calls and SMS is restricted to the home zone of the regional prepaid service. Existing prepaid account balance will be lost if a regular prepaid voucher or a different type of regional prepaid voucher is loaded onto this account. Reloads can take 24 business hours from date of request.

**NO REFUNDS:** Customer agrees that purchase of prepaid vouchers is a non-refundable up-front purchase, and that after Outfitter Satellite applies a prepaid voucher to the Customer's account or otherwise electronically delivers the voucher to the Customer, that there is no refund for unused prepaid service or unused validity time. Undeliverable SMS messages from errors unrelated to the Iridium network such as problems with mail filters, mailbox overflows, or incorrect addresses remain billable and there will be no refund.

**FUTURE RELOAD AUTHORIZATION TERMS:** By selecting a reload authorization above, the Customer agrees as follows: the customer authorizes the use of his/her credit card account for future reload voucher purchases to be applied to the customer's prepaid account(s). There is no guarantee that a prepaid account will not reach a zero balance before reloads occurs. Monitoring depends on data feeds originating at Iridium which can be incorrect or delayed, and Outfitter Satellite has a maximum liability of \$100 (in the form of a store credit) if prepaid minutes are allowed to expire and no liability for lost minutes if the reload request is made less than 48 business hours before validity expiration. Customer authorizes online and over-the-phone purchase of vouchers by any Authorized User on the account.

By signing below, Customer is purchasing prepaid service, airtime, and/or usage as indicated above and agrees that the terms and conditions and payment method described in the separately executed CUSTOMER ACCOUNT SETUP AGREEMENT (or Recharge Authorization Form) with Outfitter Satellite, Inc apply to this purchase.

 **CUSTOMER SIGNATURE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_

**IF YOU HAVE MORE THAN ONE PHONE, INDICATE MOBILE NUMBER TO RELOAD:** \_\_\_\_\_

**SHIPPING METHOD IF SIM SHIPMENT REQUIRED:**  FedEx 2-Day  FedEx Priority Overnight  FedEx Sat