

# BGAN SERVICE ORDER \$50 Activation Fee. Customer pays additional tax & USF above rates shown.

SELECT A PLAN:	Money Bundle	FEE
<input type="checkbox"/> STANDARD +15 PLAN (V)	First \$15 per month of usage included	\$59 per month
<input type="checkbox"/> PREMIUM +50 PLAN (V)	First \$50 per month of usage included	\$80 per month
<input type="checkbox"/> WORLD TRAVELER +15 PLAN WITH US PHONE NUMBER (V)	First \$15 per month of usage included	\$65 per month
<input type="checkbox"/> WORLD TRAVELER +50 PLAN WITH US PHONE NUMBER (V)	First \$50 per month of usage included	\$85 per month

OPTIONAL SERVICES:		
<input type="checkbox"/> Firewall, Web Compression and Web Filter Package <small>Includes password protected web interface with access to Firewall controls and traffic logs. Web compression reduces data usage over the space leg by pre-compressing web sites.</small>		\$50 one time setup fee
<input type="checkbox"/> Terralink™ Secure Access (IP-sec) <small>Standard VPN intended for corporate access applications to protect your data on the internet between the Inmarsat-Vizada PoP and your customer location. There is no bandwidth guarantee. A 12-month term requirement applies to this service; early cancellation will result in a charge for the remainder of the monthly fees for Terralink Secure Access.</small>		\$69 per month per Unit <small>There is a \$500 one-time setup charge plus \$500 per day for any subsequent changes or IT support</small>
<input type="checkbox"/> Public Static IP		\$25 per month per Unit
<input type="checkbox"/> Mailed Bill Fee (US address required) \$1/ month per invoice		\$1 per month per invoice

**Payment Method:** Credit approval is based on a valid U.S. credit card, substantial deposit, approved company purchase order, or a Dunn & Bradstreet credit report. By default, the Customer's credit card will be billed automatically each month for the charges described in this agreement. If Customer does not provide the U.S. credit card for the automatic monthly billing, an additional \$2 per month per phone charge will apply, and the Customer agrees to pay within 30 days of the statement date for service continuation. Payment must be made by check drawn on a US bank, money order, wire transfer, or a U.S. credit card.

**Billing:** Customer agrees to pay for all data and calls sent or received through the BGAN terminal. Standard IP data is offered on a best-effort basis; KB refers to a kilobyte of data; MB refers to a megabyte of data; kbps refers to a data rate in kilobits per second; CDR means call detail record; ISDN services include: circuit-switched data calls at 56 kbps, 64 kbps or 3.1 kHz Audio. Standard IP data access sessions are billed in 100 KB increments with a 100 KB minimum per "session CDR"; a session CDR is generated for every 2 MB of usage or every 12 hours of connection time, whichever comes first. Voice, ISDN, and streaming IP services are billed in 30 second increments with a 30 second minimum per call. SMS messages are limited to 160 characters, and charges apply for each addressed recipient even if an SMS message is not received. Customer is advised that other types of calls not shown in the rate chart can be at much higher rates, and the Customer is responsible to know the rate before making the call.

**Fixed-to-Mobile Calls:** The US Phone Number service is a dedicated single-stage U.S. number for inbound calls to your BGAN billed at the Fixed-to-Mobile Voice rate (for 4.2 kbps voice) or Fixed-to-Mobile ISDN rate (for premium 3.1 kHz voice or 64 kbps ISDN data). Optional two-stage voice (SD) is also billed at the Fixed-to-Mobile Voice rate.


**Money Bundle:** The Money Bundle applies to any type of usage. Unused parts of the Money Bundle are lost and do not roll to a subsequent month.

**Term:** This plan has a 12-month initial term. The month of activation counts as the first whole month of the initial term of the contract, regardless of the day of the month of the activation. For example, if you activate on January 17, 2011, the 12-month term ends on December 31, 2011.

TYPE OF SERVICE	COST
Standard IP data	\$6.95/MB
Voice to Fixed PSTN Numbers	\$0.97/minute
Fixed-to-Mobile Voice	\$0.97/minute
Fixed-to-Mobile ISDN	\$5.42/minute
Streaming IP data 32 kbps	\$2.74/minute
Streaming IP data 64 kbps	\$5.80/minute
Streaming IP data 128 kbps	\$9.95/minute
Streaming IP data 176 kbps	\$14.47/minute
Streaming IP data 256 kbps	\$17.02/minute
Streaming IP data 384 kbps	\$24.80/minute
Voice to cellular	\$1.15/minute
Voice BGAN to Voicemail	\$0.74/minute
Voice BGAN to BGAN	\$0.70/minute
Voice BGAN to FBB/SBB	\$0.70/minute
Voice BGAN to GSPS	\$0.70/minute
Voice BGAN to Iridium Voice	\$9.82/minute
Voice BGAN to Globalstar Voice	\$7.14/minute
Voice BGAN to Thuraya Voice	\$4.46/minute
ISDN / Fax / Audio 3.1	\$5.42/minute
SMS Charges (per SMS)	\$0.48/each

<b>FOR USE BY OUTFITTER SATELLITE</b>
OS REPRESENTATIVE NAME _____
OS REPRESENTATIVE SIGNATURE _____
OS REPRESENTATIVE TITLE _____
SIM S/N: _____

By signing below, Customer is activating a service agreement as indicated above and agrees that the terms and conditions and payment method described in the separately executed CUSTOMER ACCOUNT SETUP AGREEMENT with Outfitter Satellite, Inc apply. If Customer is amending an existing service agreement, the new rate plan will be effective on the first day of the next month, and other terms and conditions of the existing service agreement continue to apply.

 CUSTOMER SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

# HIGH USAGE MONITORING:

**MONTHLY USAGE THRESHOLD:** \_\_\_\_\_ MB x 63 UNITS/MB = \_\_\_\_\_ UNITS OF USAGE

IF THE CUSTOMER DOES NOT SPECIFY A MONTHLY USAGE THRESHOLD, OUTFITTER SATELLITE RESERVES THE RIGHT TO SET DEFAULT VALUES.

THE MONITORING SYSTEM TRACKS ALL USAGE TYPES, NOT JUST STANDARD IP, WEIGHTED ACCORDING TO THE UNITS TABLE SHOWN BELOW. TOTAL USAGE DURING A GIVEN RUNNING MONTH THAT EXCEEDS THE SPECIFIED MONTHLY USAGE THRESHOLD WILL RESULT IN AUTOMATIC SUSPENSION OF SERVICES TO THE TERMINAL. THE TERMINAL WILL REMAIN SUSPENDED UNTIL THE USAGE MONITOR IS RESET AT THE REQUEST OF THE CUSTOMER OR OTHER AUTHORIZED USER.

A NEW RUNNING MONTH STARTS EVERY 30 DAYS RELATIVE TO THE DATE THE MONITOR WAS FIRST SET UP OR LAST RESET. AS LONG AS THE MONTHLY USAGE THRESHOLD IS NOT EXCEEDED, THE MONITOR WILL BE RESET AUTOMATICALLY FOR EVERY NEW 30-DAY RUNNING MONTH CYCLE. SO, IF "XX" UNITS OF USAGE IS THE SPECIFIED THRESHOLD, UP TO "XX" UNITS CAN BE USED IN ANY GIVEN RUNNING MONTH WITHOUT CAUSING AUTOMATIC SUSPENSION OF SERVICES TO THE TERMINAL.

## ALERT NOTIFICATIONS:

EMAIL ALERT NOTIFICATIONS CAN BE SENT TO THE CUSTOMER'S EMAIL ADDRESS. TYPICALLY OUTFITTER SATELLITE RECOMMENDS ALERTS TO BE SENT AT 25%, 50%, and 75% OF THE MONTHLY USAGE THRESHOLD. OUTFITTER SATELLITE RESERVES THE RIGHT TO SET DEFAULT VALUES.

## LIMITATIONS OF THE MONITORING SYSTEM:

THE MONITORING SYSTEM IS A COURTESY SERVICE NOT A PREPAID USAGE SYSTEM. AUTOMATIC SUSPENSION ACTIONS OCCUR WITH A SMALL DELAY (USUALLY LESS THAN 30 MINUTES) RELATIVE TO THE POINT AT WHICH THE MONTHLY USAGE THRESHOLD IS CROSSED. STANDARD IP DATA SESSIONS ARE USUALLY MONITORED EVERY 1.95 MB OR EVERY 30 MINUTES, WHICHEVER COMES FIRST. TELEPHONY AND ISDN CALLS CANNOT BE DISCONNECTED IN PROGRESS AND THUS WILL NOT TRIGGER A THRESHOLD UNTIL THEY ARE COMPLETED. SCHEDULED OR UNSCHEDULED OUTAGES OF THE MONITORING SYSTEM CAN ALSO DELAY ALERT OR AUTO SUSPEND ACTIONS. THIS MEANS THAT ADDITIONAL USAGE BEYOND THE THRESHOLD(S) CAN EASILY OCCUR BEFORE THE ALERT NOTIFICATION (OR AUTO SUSPEND) ACTIONS OCCUR. THE CUSTOMER AGREES THAT HE/SHE REMAINS LIABLE FOR ALL ACTUAL USAGE THAT OCCURS EVEN IF THE MONITORING SYSTEM FAILS TO PERFORM AS EXPECTED DUE TO CLERICAL OR SYSTEM ERROR OR USER MISUNDERSTANDING.

## UNITS TABLE

Standard IP	63 units/MB
Voice to PSTN	9 units/min
ISDN data/3.1Khz audio	58 units/min
Streaming X (384-512kbps)	229 units/min
Streaming 256 kbps	169 units/min
Streaming 128 kbps	99 units/min
Streaming 64 kbps	58 units/min
Streaming 32 kbps	29 units/min
SMS	3 units/SMS

## BARRING CONFIGURATION:

BY DEFAULT STANDARD IP DATA, VOICE, AND SMS ARE ENABLED AND ISDN AND STREAMING IP DATA ARE DISABLED (BARRED). THE CUSTOMER IS RESPONSIBLE TO KNOW THE BARRING STATUS OF THEIR TERMINAL AT ALL TIMES AND REMAINS RESPONSIBLE FOR ALL SERVICES USED, EVEN IF THE BARRING STATUS IS NOT CONFIGURED CORRECTLY DUE TO CLERICAL ERROR ON THE PART OF OUTFITTER SATELLITE OR ITS SERVICE PROVIDER. TO UNDEFAULT THE BARRING CONFIGURATION NOW, PLEASE SPECIFY THE DESIRED CONFIGURATION BELOW.

**NON-STANDARD BARRING CONFIGURATION:** [ ] BAR VOICE [ ] ENABLE ISDN [ ] ENABLE STREAMING

Unless otherwise specified, the above configurations will be applied to all BGAN terminal(s) / SIM(s) on the Customer's account. The above configurations can be changed later by written or verbal request by an Authorized User.



CUSTOMER SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_