

SERVICE ORDER

FREE ACTIVATION. Customer pays additional tax & USF above rates shown.

SELECT A PLAN:	INITIAL TERM	FEE per Unit	STANDARD IP		FEE per year per Unit
			BUNDLE	OVERAGE	
<input type="checkbox"/> Short-Season Plan (V) NOTE: \$120 SETUP. Return SIM any time to cancel without penalty.	12-mo (see note)	\$40 per month	0 MB	\$6.50/MB	<input type="checkbox"/> 30-Day Net Direct Bill Terms fee of \$2/month per phone. <input type="checkbox"/> Mailed Bill Fee of \$1/ month per invoice to receive a mailed bill (domestic US only). <input type="checkbox"/> Static IP is \$25/month per Unit. <input type="checkbox"/> US Phone Number (voice) \$25/month per Unit <input type="checkbox"/> Terralink™ Secure Access \$69/month per Unit (\$400 setup) Minimum 12-mo term required. <input type="checkbox"/> Annual Billing Option
<input type="checkbox"/> Scratch & Web Plan <input type="checkbox"/> Bar postpaid services (V)	12-mo	\$40 per month	0 MB	PREPAID ACCOUNT	
<input type="checkbox"/> Standard Plan (V) <input type="checkbox"/> 120MB Start-Up Bundle \$120	12-mo	\$40 per month	0 MB	\$6.50/MB	
<input type="checkbox"/> Any-Time Plan (V) <input type="checkbox"/> 120MB Start-Up Bundle \$120	12-mo	\$780 per year	120 MB per year	\$6.45/MB	
<input type="checkbox"/> Entry-Level Plan (SV)	3-mo	\$115 per month	20 MB per month	\$6.45/MB	
<input type="checkbox"/> Mid-Level Plan (SV)	6-mo	\$425 per month	100 MB per month 30 MIN	\$4.80/MB	

BGAN RATE CHART:	PER MINUTE	PER MINUTE
Voice to Fixed PSTN	\$0.95	Streaming IP data 32 kbps \$2.69
Voice to other BGAN terminals or Voicemail	\$0.72	Streaming IP data 64 kbps \$5.69
Voice to Cellular networks	\$1.12	Streaming IP data 128 kbps \$9.75
Voice to Iridium, Thuraya, Globalstar	\$5.45	Streaming IP data 256 kbps \$16.56
Fixed to BGAN Voice Calls	\$1.99	Streaming IP data 384 kbps \$25.39
ISDN calls to PSTN	\$5.30	Short Messaging (SMS) are \$0.45 each

Credit approval may require valid U.S. credit card and substantial deposit and/or approved company purchase order. Fees and usage will be charged to your credit card each month unless you select Direct Bill Terms, in which case payment by check drawn on a US bank, money order, wire transfer, or credit card (via the online billing system) must occur within 30 days of statement date for service continuation.

Billing: Customer agrees to pay for all data and calls sent or received. Standard IP data is offered on a best-effort basis; KB refers to a kilobyte of data; MB refers to a megabyte of data; kbps refers to a data rate in kilobits per second; CDR means call detail record; ISDN services include: circuit-switched data call at 56 kbps, 64 kbps or 3.1 kHz Audio. Standard IP data access sessions are billed in 100 KB increments with a 100 KB minimum per "session CDR"; a session CDR is generated for every 2 MB of usage or every 12 hours of connection time, whichever comes first. Voice, ISDN, and streaming IP services are billed in 30 second increments with a 30 second minimum per call. SMS messages are limited to 160 characters, and charges apply for each addressed recipient even if SMS message not received. Customer is advised that other types of calls not shown in the rate chart (especially calls to other satellite networks) can be at much higher rates, and Customer is responsible to know the rate before making the call.

Annual Billing Option : All monthly fees are billed one year in advance from the date of activation (or renewal). Customer will receive a bill for the annual fee during the first monthly billing cycle of each new 12-month term and also in any month for which out-of-bundle usage occurs. At the anniversary of the activation or last renewal, there will be an automatic charge for the service fees covering the next 12-month period. Customer agrees to this annual renewal fee unless he/she sends a written notice of cancellation at least 5 business days before the renewal date. Outfitter Satellite retains right to not renew service if it cannot contact customer.


Bundled Usage: Bundled MB usage is Standard IP. Bundled Voice Calls refers to calls made to public switched telephone numbers. Unused parts of a bundle included within a monthly fee will not be rolled over to a subsequent month and there will be no refund or pro-ration.

Start-Up Bundle: Customer is charged \$120 for a 120MB Standard IP Data Bundle valid for use during the month service is activated and the subsequent calendar month. Any unused part of the bundle is lost. This is a promotional option only available on initial activations of a SIM and may end at any time; there is a \$750 charge if service is canceled before end of initial 12-mo term.

Any-Time Plan: The 120 MB Standard IP data bundle is valid anytime during the 12-month term but lost if unused. There will be no refund or pro-ration.

FOR USE BY OUTFITTER SATELLITE, INC. _____ OS REPRESENTATIVE NAME _____ OS REPRESENTATIVE SIGNATURE _____ OS REPRESENTATIVE TITLE SIM S/N: _____
--

By signing below, Customer is activating a service agreement as indicated above and agrees that the terms and conditions and payment method described in the separately executed CUSTOMER ACCOUNT SETUP AGREEMENT with Outfitter Satellite, Inc apply. If Customer is amending an existing service agreement, the new rate plan will be effective on the first day of the next month, and other terms and conditions of the existing service agreement continue to apply.

 **CUSTOMER SIGNATURE:** _____ **DATE:** _____

CALL 615-889-8833 OR RETURN THIS DOCUMENT TO:
 Fax: 615-695-2504 E-mail: recharge@OutfitterSatellite.com

PREPAID SERVICE ORDER:

TRUE PREPAID BGAN (V) FREE ACTIVATION. Customer pays any tax & USF above rates shown.

- True Prepaid NOT FOR USE IN UNITED STATES until further notice due to ongoing patent litigation.
- Customer has NO RISK beyond the purchase cost of Top-Up Vouchers.
- Unused units ROLLOVER into new validity period, if Top-Up Voucher applied during validity period.
- Validity associated with Top-Up Voucher is added to any existing validity (maximum validity period of 24 months).
- Streaming IP and ISDN service are not available.

Top-Up Voucher	Extra Validity included in voucher	Voucher Cost (before tax/USF)	MB value and Cost if only standard IP used
100-Unit	180 days	\$87.40	about 10.5 MB @ \$8.32 / MB
250-Unit	180 days	\$216.20	about 26.3 MB @ \$8.22 / MB
500-Unit	360 days	\$427.80	about 52.6 MB @ \$8.13 / MB
1000-Unit	360 days	\$851.00	about 105.2 MB @ \$8.09 / MB
2500-Unit	540 days	\$2070.00	about 263.1 MB @ \$7.87 / MB
5000-Unit	720 days	\$4140.00	about 526.3 MB @ \$7.87 / MB

DEFINITIONS: PSTN means public switched telephone number. Standard IP data service is offered on a best effort basis without a data rate guarantee; KB means kilobyte of data; MB means megabyte of data; CDR means call detail record.

TYPE OF CALL	COST
Standard IP Data	9.5 units per MB
Voice to PSTN or Voicemail	1.5 units per minute
Short Message Service (SMS)	0.5 units per SMS
Other types of calls not shown above are at different rates. Calls to other satellite phone networks can be at much higher rates. It is the Customer's responsibility to know the rate before making any call.	

BILLING: Customer's prepaid account is billed for all data and calls sent or received through the BGAN terminal. Standard IP access sessions are billed in 10 KB increments with 50 KB minimum per "session CDR"; a session CDR is generated for every 2 MB of usage or every 12 hours of connection time, whichever comes first. Voice is billed in 15 second increments with a 30 second minimum per call. Monthly call details are not available with this service. Short Message Service (SMS) messages have a 160-character limit, and charges apply for each addressed recipient. **NOTES:** Any existing prepaid account balance will be lost if the customer switches to any other plan. It is advisable to exhaust the prepaid balance before changing plans. An activation charge applies for the new plan. If a SIM card is lost or stolen, its balance cannot be transferred to another SIM.

VALIDITY PERIOD OF PREPAID USAGE: Customer can add additional units and months of validity by purchasing Top-Up Vouchers. The initial validity period is measured from the initial activation. If Top-Up Vouchers are added during the validity period then any unused units of usage roll-over into the new validity period. The validity associated with Top-Up Vouchers is added to any remaining validity on the SIM card account, except that there is a maximum validity period length of 24 months. Units not used during the validity period of the account are lost. **Example of Validity:** A SIM card is activated with a 250-unit voucher valid for 6 months. After 5 months, the card still has 30 units left unused, and a 500-unit 6-month validity Top-Up Voucher is added. The card now will have a total of 530 units valid for 7 months.

FOR USE BY OUTFITTER SATELLITE, INC.

OS REPRESENTATIVE NAME


OS REPRESENTATIVE SIGNATURE

OS REPRESENTATIVE TITLE
Serial Numbers of BGAN SIM:

FUTURE RELOAD AUTHORIZATION RELOAD USUALLY EFFECTIVE ONE BUSINESS DAY AFTER REQUEST PROCESSED. OUTFITTER SATELLITE NOT RESPONSIBLE FOR LOST UNITS OF USAGE IF RELOAD REQUESTED IS LESS THAN TWO BUSINESS DAYS BEFORE EXPIRATION.

By checking this box and signing below, Customer authorizes the use of his/her credit card account for future ONLINE, email, and over-the-phone transactions to purchase prepaid vouchers to be applied to the Customer's prepaid account(s).

By signing below, Customer is purchasing prepaid service, airtime, and/or usage as indicated above and agrees that the terms and conditions and payment method described in the separately executed CUSTOMER ACCOUNT SETUP AGREEMENT (or Recharge Authorization Form) with Outfitter Satellite, Inc apply to this purchase.

 CUSTOMER SIGNATURE: _____ DATE: _____