



RENTAL ORDER: ISATPHONE^{PRO} (07022011)

Toll Free: 877-436-2255
 Office: 615-889-8833 Fax: 615-902-0028
www.OutfitterSatellite.com
 2911 Elm Hill Pike • Nashville, TN 37214 USA

INTERNAL USE ONLY: REP: _____
BP: _____ Order #: _____

QTY	EQUIPMENT TO BE RENTED	DAILY RENTAL RATE	
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	ISATPHONE^{PRO} RENTAL KIT with Voicemail	\$6 PER DAY WITH BUNDLED MINUTES PURCHASE	\$9 PER DAY WITHOUT BUNDLED MINUTES PURCHASE
	VOICEMAIL (There is a \$25 charge if voicemail password is modified during rental)		FREE except airtime usage
	SATELLITE-OPTIMIZED EMAIL ACCOUNT (on a CD or USB thumb drive)		\$10 per item rented
	EXTRA BATTERY		\$20 per item rented
	PELICAN CASE		\$15 per item rented
	FOLD-UP SOLAR PANEL WITH INTEGRATED BATTERY PACK		\$35 per item rented

OPTIONAL BUNDLED MINUTES (FOR EACH PHONE RENTED)	USF/tax applies
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<input type="checkbox"/> 1 hour at \$1.49/min \$89.40 per phone	<input type="checkbox"/> 2 hours at \$1.39/min \$166.80 per phone	<input type="checkbox"/> 3 hours at \$1.29/min \$232.20 per phone	<input type="checkbox"/> 5 hours at \$1.19/min \$357.00 per phone	<input type="checkbox"/> _____ hours at \$1.09/min	10+ hours REQUIRED \$65.40 per hour per phone
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SHIPMENT DATE: _____

EXPECTED END DATE: _____

SHIPPING METHOD:

- FedEx 2-Day FedEx Priority Overnight FedEx Sat Delivery
 Self-Pickup (FREE)
 SPECIAL SHIPPING INSTRUCTIONS: _____

CUSTOMER AGREES TO PAY FOR SHIPPING AT FEDERAL EXPRESS LIST PRICE FOR THE TYPE OF SHIPMENT SELECTED. CUSTOMER IS RESPONSIBLE TO SELECT A SHIPPING METHOD AND DATE THAT WILL DELIVER WITHIN THEIR OWN TIME CONSTRAINTS. OUTFITTER SATELLITE RESERVES THE RIGHT TO USE AND CHARGE FOR FEDEX PRIORITY OVERNIGHT FOR ANY DOMESTIC SHIPMENT, IF CUSTOMER LEAVES THE SHIPMENT METHOD UNSPECIFIED. FEDEX SHIPMENTS REQUIRE A SIGNATURE UNLESS CUSTOMER INSTRUCTS FEDEX OTHERWISE. OUTFITTER SATELLITE RESERVES THE RIGHT TO SELECT THE BEST SHIPPING METHOD FOR INTERNATIONAL SHIPMENTS.

THE CUSTOMER AGREES TO PAY FOR THE ENTIRE "RENTAL RESERVE PERIOD" OR A MINIMUM OF 7 DAYS, WHICHEVER IS LONGER. THE "RENTAL RESERVE PERIOD" STARTS ON THE SHIPMENT DATE (OR THE DAY SELF-PICKUP OCCURS) AND ENDS ON THE "EXPECTED END DATE". IF THE EQUIPMENT IS KEPT BEYOND THE "RENTAL RESERVE PERIOD", THE DAILY RATE CONTINUES TO BE CHARGED FOR EACH ADDITIONAL DAY UNTIL AND INCLUDING THE DAY THE RENTAL EQUIPMENT IS RETURNED. IF A WEEKEND OR HOLIDAY SHIPMENT DATE IS REQUESTED, OUTFITTER SATELLITE RESERVES THE RIGHT TO CHANGE THE SHIPMENT DATE TO THE NEAREST PRIOR BUSINESS DAY. IF THE SHIPMENT DATE IS LEFT UNSPECIFIED, IT DEFAULTS TO THE CONTRACT EXECUTION DATE.

NO MINIMUM USAGE REQUIREMENT: BUNDLED MINUTES APPLY TOWARDS THE USAGE OF EACH PHONE AND ARE NOT SHARED BY OTHER PHONES RENTED BY THE CUSTOMER. ADDITIONAL OUT-OF-BUNDLE USAGE CHARGES WILL BE BILLED TO YOUR CREDIT CARD (OR YOUR ACCOUNT IF 30-DAY NET TERMS ARE IN PLACE). SEE AIRTIME & OTHER CHARGES SECTION FOR RATES.

➡ CUSTOMER SIGNATURE: _____

KIT INCLUDES:

- IsatPhone^{PRO} phone
- DC "Car" charger
- AC "Wall" charger
- 4-pc plug set:
US – EU – UK - AU
- Belt Holster
- Padded Softcase
- USB data/charging cable
- One Battery
- Quick Help Guide

OPTIONAL RETURN MAILING LABEL \$45

INSURED FOR EQUIPMENT VALUE. USE FROM ANY DOMESTIC FED EX DROP OFF LOCATION. REQUIRES USE OF FEDEX LARGE BOX.

DAILY RENTAL FEE CHARGES CONTINUE UNTIL THE DAY THE EQUIPMENT IS RETURNED TO OUTFITTER SATELLITE.

PRIOR TO RENTAL, CUSTOMER ACKNOWLEDGES REVIEWING THE COVERAGE MAP. PLEASE LIST COUNTRIES OF INTENDED USE IF OTHER THAN US & CANADA:

AIRTIME & OTHER CHARGES:

CALL CHARGES FOR ALL CALLS INCLUDE FULL TERMINATION TO ANY DESTINATION IN THE WORLD. CUSTOMER AGREES THAT ANY BUNDLED MINUTES ARE A NON-REFUNDABLE UP-FRONT PURCHASE AND THERE IS NO REFUND FOR UNUSED MINUTES AFTER THE RENTAL. THE CUSTOMER AGREES TO PAY FOR ALL OUT-OF-BUNDLE USAGE ACCORDING TO THE RATES SHOWN IN THIS AGREEMENT.

TYPICAL OUT-OF-BUNDLE CALL TYPES			
TYPE OF CALL	RATE	TYPE OF CALL	RATE
Iridium Voice	\$9.32/min	Inmarsat B v/f/d(2.4kbps)	\$2.95/min
Globalstar Voice	\$6.78/min	Inmarsat M v/f/d(2.4kbps)	\$2.50/min
Thuraya Voice	\$4.24/min	Inmarsat Mini-M v/f/d(2.4kbps)	\$2.15/min
SMS Message	\$0.45 ea	Inmarsat GAN/Fleet/Swift64 Voice	\$2.95/min
Inmarsat GSPS or SPS Voice	\$1.27/min	Inmarsat AERO Voice	\$4.20/min
Inmarsat BGAN, FBB, SBB Voice	\$0.85/min	Basic Rate Calls (Out-of-Bundle)	\$1.79/min

TERMS APPLICABLE ONLY TO POSTPAID SIM CARDS: BASIC RATE SERVICES INCLUDE: VOICE AND DATA CALLS TO FIXED PUBLIC-SWITCHED-TELEPHONE-NETWORK (PSTN), CALLS TO CELLULAR PHONES, AND CALLS TO GSPS VOICEMAIL. THE BUNDLED MINUTES APPLY ONLY TO BASIC RATE SERVICES. OTHER TYPES OF CALLS ARE OUT-OF-BUNDLE SERVICES AND WILL BE BILLED TO THE CUSTOMER EVEN IF THE BUNDLED MINUTES ARE NOT EXHAUSTED. CUSTOMER IS ADVISED THAT OTHER TYPES OF CALLS NOT SHOWN IN THE RATE CHART (ESPECIALLY CALLS TO OTHER SATELLITE NETWORKS) CAN BE AT MUCH HIGHER RATES, AND CUSTOMER IS RESPONSIBLE TO KNOW THE RATE BEFORE MAKING THE CALL. ALL CALLS ARE MEASURED AND CHARGED IN 60-SECOND INCREMENTS. **BILL PRESENTATION:** AIRTIME USAGE DURING ANY GIVEN CALENDAR MONTH IS USUALLY BILLED IN THE SUBSEQUENT CALENDAR MONTH (THOUGH OCCASIONALLY A GREATER TIME LAG OCCURS). ALL AIRTIME INVOICES WILL BE SENT TO YOUR EMAIL ADDRESS OF RECORD.

LIABILITY FOR LOST OR DAMAGED EQUIPMENT AND SIM CARDS: THE FOLLOWING IS A LIST OF RETAIL VALUES WHICH WOULD BE USED TO DETERMINE THE REPLACEMENT COST FOR LOST OR DAMAGED EQUIPMENT TO BE CHARGED TO THE CUSTOMER: COMPLETE ISATPHONE PRO RENTAL KIT (\$595); CAR CHARGER (\$15); EXTRA BATTERY (\$30); 4.2W SOLAR PANEL WITH BATTERY PACK/ SOFTCASE (\$175); BRUNTON RESTORE SOLAR PANEL WITH BATTERY (\$119); AC CHARGER WITH PLUG SET (\$20); MULTI-PLUG TRAVEL ADAPTER (\$10); PELICAN 1200 CASE (\$33); PADDED SOFTCASE (\$20); IF CUSTOMER REPORTS A PHONE OR SIM CARD LOST OR STOLEN, OUTFITTER SATELLITE WILL DEACTIVATE SERVICE ON THAT SIM CARD AND THERE IS A \$125 FEE PER DEACTIVATED SIM CARD WHICH IS NOT REFUNDABLE IF THE CUSTOMER LATER RECOVERS THE PHONE. THE CUSTOMER IS RESPONSIBLE FOR AIRTIME USAGE UP TO 2 BUSINESS DAYS AFTER CUSTOMER NOTIFIES OUTFITTER SATELLITE IN WRITING THAT THE SIM CARD IS LOST OR STOLEN.

BY SIGNING BELOW, CUSTOMER IS RENTING THE SELECTED ITEMS FROM OUTFITTER SATELLITE, INC. AND AGREES THAT THE TERMS AND CONDITIONS SHOWN ON THIS AGREEMENT AND IN THE SEPARATELY EXECUTED CUSTOMER ACCOUNT SETUP AGREEMENT APPLY.

CUSTOMER SIGNATURE: _____ DATE: _____
MUST BE SAME AS ON ACCOUNT SETUP FORM



Satellite Phone Rentals

Office: 615-889-8833 Fax: 615-902-0028

www.OutfitterConnect.com

2911 Elm Hill Pike, Nashville, TN 37214

Dear Customer,

Thanks for choosing Outfitter Satellite as your rental provider. For over ten years Outfitter Satellite has rented satellite communication equipment including: Iridium, Inmarsat, Thuraya, and Globalstar. We ship FedEx and can deliver overnight throughout the United States. Our equipment is carefully tested before you get it, and our technical support is available 24/7 during your rental. If you decide to purchase the rental equipment, please call us for pricing.

Please provide your contact information below so that one of our customer service staff can contact you to verify the details of your rental.

Name: _____

Phone: _____ (Best time to call: _____)

Alt Phone: _____

Email: _____

If you are a new customer, our customer service person will also need you to sign a separate Customer Setup Form with your billing and other information.

Sincerely,

The Outfitter Satellite Team