



RENTAL ORDER: FLEETBROADBAND (12272010)

Toll Free: 877-436-2255
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www.OutfitterSatellite.com
 2911 Elm Hill Pike • Nashville, TN 37214 USA

INTERNAL USE ONLY: REP: _____
BP: _____ Order #: _____

DESCRIPTION OF EQUIPMENT BEING RENTED	RENTAL FEES
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<p>SKIPPER 150 TERMINAL</p> <ul style="list-style-type: none"> • SKIPPER 150 Antenna and Antenna Mounting Bolts • SKIPPER 150 Below Decks Unit (BDU) with SIM Card • Corded Primary Handset & Handset Cradle • Antenna Cable (25 feet) • DC Power Cable for BDU (1.8 meter) • Ethernet Cable (1.5 meter) and RJ-11 Cable • CD LaunchPad and User Guide 	<p>\$45 PER DAY per terminal rented</p> <p>RENT IT FOR 100 DAYS & BUY IT FOR \$1</p> <p>\$2500 DEPOSIT REQUIRED 45-DAY MINIMUM RENTAL</p>
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<p>SHIPMENT DATE: _____</p> <p>EXPECTED END DATE: _____</p> <p>SHIPPING METHOD: <input type="checkbox"/> FedEx 2-Day <input type="checkbox"/> FedEx Priority Overnight <input type="checkbox"/> FedEx Sat Delivery <input type="checkbox"/> Self-Pickup (FREE) <input type="checkbox"/> SPECIAL SHIPPING INSTRUCTIONS: _____</p> <p>CUSTOMER AGREES TO PAY FOR SHIPPING AT FEDERAL EXPRESS LIST PRICE FOR THE TYPE OF SHIPMENT SELECTED. CUSTOMER IS RESPONSIBLE TO SELECT A SHIPPING METHOD AND DATE THAT WILL DELIVER WITHIN THEIR OWN TIME CONSTRAINTS. OUTFITTER SATELLITE RESERVES THE RIGHT TO USE AND CHARGE FOR FEDEX PRIORITY OVERNIGHT FOR ANY DOMESTIC SHIPMENT, IF CUSTOMER LEAVES THE SHIPMENT METHOD UNSPECIFIED. FEDEX SHIPMENTS REQUIRE A SIGNATURE UNLESS CUSTOMER INSTRUCTS FEDEX OTHERWISE. OUTFITTER SATELLITE RESERVES THE RIGHT TO SELECT THE BEST SHIPPING METHOD FOR INTERNATIONAL SHIPMENTS.</p> <p><input type="checkbox"/> OPTIONAL RETURN MAILING LABEL CUSTOMER WILL BE BILLED FEDERAL EXPRESS LIST PRICE FOR FEDERAL EXPRESS PRIORITY OVERNIGHT SHIPMENT INSURED FOR EQUIPMENT RETAIL VALUE. THE LABEL CAN BE USED FROM ANY DOMESTIC FED EX DROP OFF LOCATION. DAILY RENTAL FEE CHARGES CONTINUE UNTIL THE DAY THE EQUIPMENT IS RETURNED TO OUTFITTER SATELLITE.</p>	<p>THE CUSTOMER AGREES TO PAY FOR THE ENTIRE "RENTAL RESERVE PERIOD" OR A MINIMUM OF 45 DAYS, WHICHEVER IS LONGER. THE "RENTAL RESERVE PERIOD" STARTS ON THE SHIPMENT DATE (OR THE DAY SELF-PICKUP OCCURS) AND ENDS ON THE "EXPECTED END DATE".</p> <p>IF THE EQUIPMENT IS KEPT BEYOND THE "RENTAL RESERVE PERIOD", THE DAILY RATE CONTINUES TO BE CHARGED FOR EACH ADDITIONAL DAY UNTIL AND INCLUDING THE DAY THE RENTAL EQUIPMENT IS RETURNED. IF A WEEKEND OR HOLIDAY SHIPMENT DATE IS REQUESTED, OUTFITTER SATELLITE RESERVES THE RIGHT TO CHANGE THE SHIPMENT DATE TO THE NEAREST PRIOR BUSINESS DAY. IF THE SHIPMENT DATE IS LEFT UNSPECIFIED, IT DEFAULTS TO THE CONTRACT EXECUTION DATE.</p>
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TECHNICAL SUPPORT: THREE HOURS OF OVER-THE-PHONE TECHNICAL SUPPORT ARE INCLUDED WITH THE RENTAL. ADDITIONAL TECHNICAL SUPPORT WILL BE BILLED AT \$50 PER HOUR IN 15-MINUTE INCREMENTS. OUR TECHNICAL STAFF CAN ASSIST WITH INSTALLING ANY SOFTWARE INCLUDED WITH THE RENTAL. THE CUSTOMER ACKNOWLEDGES THAT THE SATELLITE COMMUNICATIONS EQUIPMENT BEING RENTED CAN BE USED IN CONCERT WITH CUSTOMER-OWNED SYSTEMS SUCH AS COMPUTERS, OPERATING SYSTEMS, ROUTERS, OR FIREWALLS AND THAT ANY TECHNICAL ISSUES THAT ARISE FROM OR WITH THIS CUSTOMER-OWNED EQUIPMENT ARE NOT THE RESPONSIBILITY OF OUTFITTER SATELLITE, THOUGH OUR TECHNICAL STAFF MAY AS A COURTESY HELP RESOLVE TYPICAL CONFIGURATIONAL PROBLEMS. CUSTOMER IS RESPONSIBLE (PRIOR TO THE RENTAL) TO VALIDATE THAT CUSTOMER-OWNED EQUIPMENT IS SUITABLE FOR USE WITH THE INMARSAT EQUIPMENT BEING RENTED AND IS ADVISED TO CAREFULLY TEST ANY APPLICATION BEFORE LEAVING FOR A REMOTE LOCATION. CUSTOMER AGREES TO PAY FOR ALL INMARSAT AIRTIME USED DURING ANY TECHNICAL SUPPORT SESSIONS.

INSTALLATION REQUIREMENTS: CUSTOMER IS RESPONSIBLE TO FOLLOW THE INSTALLATION INSTRUCTIONS IN THE USER GUIDE. THE ANTENNA CABLE CONNECTION TO THE ABOVE DECK ANTENNA MUST BE MARINIZED WITH WATERPROOF PUTTY OR SILICONE TO PREVENT WATER DAMAGE. FAILURE TO DO THIS WILL RESULT IN REPAIR/REPLACEMENT CHARGES.

RETAIL VALUE OF RENTAL EQUIPMENT: THE ADDVALUE SKIPPER 150 FLEETBROADBAND MARINE SATELLITE TERMINAL BEING RENTED HAS A RETAIL VALUE OF \$4999.00. THE CUSTOMER IS LIABLE FOR THE \$4999.00 REPLACEMENT COST IN CASE EQUIPMENT OR COMPONENTS ARE LOST OR DAMAGED DURING THE RENTAL OR NOT RETURNED.

By signing below, Customer is renting the selected items from Outfitter Satellite, Inc. and agrees that the terms and conditions shown on this agreement and in the separately executed CUSTOMER ACCOUNT SETUP AGREEMENT apply.

CUSTOMER SIGNATURE: _____ **DATE:** _____
 MUST BE SAME AS ON ACCOUNT SETUP FORM

SERVICE ORDER

FREE ACTIVATION. Customer pays additional tax & USF above rates shown.

SELECT A BGAN PLAN:	FEE per Unit	OTHER FEES per Unit
FBB Universal Card Splash Safari Plan (VZ)	\$49.95 per month Initial Term: 12-months	<input type="checkbox"/> Mailed Bill Fee (US address) \$1.00/month/invoice <input type="checkbox"/> Public Static IP \$25.00/month per Unit <input type="checkbox"/> US Phone Number (SD+) \$9.95/month per Unit <input type="checkbox"/> Terralink™ Secure Access \$69.00/month per Unit (\$400 setup, Minimum 12-mo term required)

Service & Airtime Bundle: IF THE CUSTOMER REQUESTS A SERVICE & AIRTIME BUNDLE, ALL BILLABLE MONTHLY FEES, USAGE COSTS, AIRTIME CHARGES, USF FEES, AND TAXES ON ANY SERVICE PLAN FOR ANY PHONE OR TERMINAL ON THE CUSTOMER'S ACCOUNT WILL BE BILLED AGAINST THE SERVICE & AIRTIME BUNDLE UNTIL IT IS EXHAUSTED. AFTER IT IS EXHAUSTED, THE CUSTOMER HAS THE OPTION TO PURCHASE A NEW SERVICE & AIRTIME BUNDLE BUT REMAINS RESPONSIBLE FOR ALL SERVICE FEES, AIRTIME AND OTHER CHARGES. THE CUSTOMER WILL NOT BE PAID INTEREST ON THE UNUSED PORTION OF THE SERVICE & AIRTIME BUNDLE, AND IF NO CHARGES ARE BILLED AGAINST THE SERVICE & AIRTIME BUNDLE FOR A PERIOD OF 12 MONTHS, IT WILL EXPIRE AND THE UNUSED PORTION OF THE SERVICE & AIRTIME BUNDLE WILL BE LOST; THERE WILL BE NO PRO-RATION OR REFUND. PLEASE INDICATE THE INITIAL SERVICE & AIRTIME BUNDLE TO BE INVOICED HERE:

POSTPAID RATE CHART:	PER MINUTE	PER MINUTE
Voice to Fixed PSTN	\$1.12	Fixed to FBB Voice Calls (Satellite Direct Plus) \$1.49
Voice to other FBB terminals or Voicemail	\$1.11	
Voice to Cellular networks	\$1.39	Short Messaging (SMS) are \$0.79 each

PAYMENT METHOD: CREDIT APPROVAL IS BASED ON A VALID U.S. CREDIT CARD, SUBSTANTIAL DEPOSIT, APPROVED COMPANY PURCHASE ORDER, OR A DUNN & BRADSTREET CREDIT REPORT. BY DEFAULT, THE CUSTOMER'S CREDIT CARD WILL BE BILLED AUTOMATICALLY EACH MONTH FOR THE CHARGES DESCRIBED IN THIS AGREEMENT. IF CUSTOMER DOES NOT PROVIDE THE U.S. CREDIT CARD FOR THE AUTOMATIC MONTHLY BILLING, AN ADDITIONAL \$2 PER MONTH PER PHONE CHARGE WILL APPLY, AND THE CUSTOMER AGREES TO PAY WITHIN 30 DAYS OF THE STATEMENT DATE FOR SERVICE CONTINUATION. PAYMENT MUST BE MADE BY CHECK DRAWN ON A US BANK, MONEY ORDER, WIRE TRANSFER, OR A U.S. CREDIT CARD.

GENERAL DESCRIPTION: PREPAID STANDARD IP DATA AND SOME TYPES OF PREPAID VOICE CALLS CAN BE MADE USING UNIVERSAL CARD ACCOUNT(S) BUT CALL DETAIL IS NOT AVAILABLE. CALL DETAIL IS ONLY AVAILABLE FOR POSTPAID VOICE CALLS AND SMS MESSAGES. COMMON CALL TYPES OF POSTPAID CALLS ARE SHOWN IN THE POSTPAID RATE CHART ABOVE BUT OTHER TYPES OF CALLS ARE POSSIBLE, AND IT IS THE RESPONSIBILITY OF THE CUSTOMER TO KNOW THE RATE FOR ANY CALL PRIOR TO MAKING THAT CALL; RATES ARE AVAILABLE BY CALLING OUTFITTER SATELLITE. THE CUSTOMER IS ADVISED THAT CALLS TO OTHER SATELLITE PHONE NETWORKS CAN BE AT VERY HIGH RATES. **BILLING INCREMENTS:** STANDARD IP DATA ACCESS SESSIONS ARE BILLED IN 50 KB INCREMENTS WITH A 50 KB MINIMUM PER "SESSION CDR"; A SESSION CDR IS GENERATED FOR EVERY 2 MB OF USAGE OR EVERY 12 HOURS OF CONNECTION TIME, WHICHEVER COMES FIRST. BOTH PREPAID AND POSTPAID VOICE ARE BILLED IN 30 SECOND INCREMENTS WITH A 30 SECOND MINIMUM PER CALL. **SMS MESSAGING:** SMS MESSAGES ARE LIMITED TO 160 CHARACTERS, AND CHARGES APPLY FOR EACH ADDRESSED RECIPIENT EVEN IF AN SMS MESSAGE IS NOT RECEIVED.

PREPAID SERVICES: PREPAID VOICE-TO-PSTN CALLS AND STANDARD IP DATA SERVICES ARE AVAILABLE THROUGH THE USE OF RELOADABLE PREPAID UNIVERSAL CARD ACCOUNT(S). NO CALL DETAIL RECORDS ARE PROVIDED FOR PREPAID USAGE BILLED TO THE UNIVERSAL CARD ACCOUNT(S). PREPAID VOICE CALLS ARE MADE BY DIALING 66# AND ENTERING THE UNIVERSAL CARD PIN NUMBER. STANDARD IP DATA SESSIONS REQUIRE ENTRY OF THE UNIVERSAL CARD PIN INTO A WEB SITE WHICH WILL POP UP AT THE BEGINNING OF THE SESSION. CUSTOMERS NEEDING TO CALL OTHER SATELLITE PHONES SHOULD CHOOSE A PLAN WITH POSTPAID VOICE.

LIMITATIONS: ISDN AND STREAMING SERVICES ARE NOT AVAILABLE. A SINGLE UNIVERSAL CARD PIN CANNOT SUPPORT SIMULTANEOUS VOICE AND DATA. **DEFINITIONS:** MB REFERS TO A MEGABYTE OF DATA. KB REFERS TO KILOBYTE OF DATA. FBB MEANS INMARSAT FLEETBROADBAND. BGAN MEANS INMARSAT BGAN. SBB MEANS INMARSAT SWIFTBROADBAND.

TERM: THE MONTH OF ACTIVATION COUNTS AS THE FIRST WHOLE MONTH OF THE INITIAL TERM OF THE CONTRACT, REGARDLESS OF THE DAY OF THE MONTH OF THE ACTIVATION. FOR EXAMPLE, IF YOU ACTIVATE A 12-MONTH TERM CONTRACT ON JANUARY 17, 2010, THE 12-MONTH TERM ENDS ON DECEMBER 31, 2010.

FOR USE BY OUTFITTER SATELLITE
OS REPRESENTATIVE NAME
OS REPRESENTATIVE SIGNATURE
OS REPRESENTATIVE TITLE
SIM S/N:

By signing below, Customer is activating a service agreement as indicated above and agrees that the terms and conditions and payment method described in the separately executed CUSTOMER ACCOUNT SETUP AGREEMENT with Outfitter Satellite, Inc apply. If Customer is amending an existing service agreement, the new rate plan will be effective on the first day of the next month, and other terms and conditions of the existing service agreement continue to apply.

 **CUSTOMER SIGNATURE:** _____ **DATE:** _____

CALL 615-889-8833 OR RETURN THIS DOCUMENT TO:
 Fax: 615-695-2504 E-mail: recharge@OutfitterSatellite.com

PREPAID SERVICE ORDER:

UNIVERSAL CARD VOUCHER RELOADS				TAX & USF NOT SHOWN IN PRICING BELOW
QTY	Voucher Size	Validity	Voucher Cost	Approximate MB Value*
	3750 Units	360 days	\$259.76	17.375 MB of FBB Standard IP @ about \$14.95/MB
	7500 Units	360 days	\$502.14	34.750 MB of FBB Standard IP @ about \$14.45/MB
	15,000 Units	360 days	\$969.53	69.500 MB of FBB Standard IP @ about \$13.95/MB
	30,000 Units	360 days	\$1800.05	139.00 MB of FBB Standard IP @ about \$12.95/MB
	60,000 Units	360 days	\$3461.10	278.00 MB of FBB Standard IP @ about \$12.45/MB
	120,000 Units	360 days	\$6644.20	556.00 MB of FBB Standard IP @ about \$11.95/MB

FUTURE RELOAD AUTHORIZATION

BY CHECKING THIS BOX AND SIGNING BELOW, CUSTOMER AUTHORIZES THE USE OF HIS/HER CREDIT CARD ACCOUNT FOR FUTURE ONLINE, EMAIL, AND OVER-THE-PHONE TRANSACTIONS TO PURCHASE VOUCHERS OR PREPAID USAGE/SERVICE TO BE APPLIED TO THE CUSTOMER'S PREPAID ACCOUNT(S). CUSTOMER AGREES THAT ANY RESULTING CHARGES BY OUTFITTER SATELLITE TO ANY CREDIT CARD ACCOUNT AUTHORIZED FOR PURCHASES ON THE CUSTOMER'S ACCOUNT WITH OUTFITTER SATELLITE BY SEPARATELY EXECUTED AGREEMENT(S) WILL BE GOVERNED BY THE TERMS AND CONDITIONS IN THE SEPARATELY EXECUTED CUSTOMER ACCOUNT SETUP AGREEMENT (OR RECHARGE AUTHORIZATION FORM). CUSTOMER UNDERSTANDS THAT ONLY CREDIT CARD(S) WITH A SIGNATURE ON FILE MAY BE USED. NOTICE: IT IS NOT NECESSARY TO MAKE AN IMMEDIATE PURCHASE OF A PREPAID VOUCHER TO CHECK THE ABOVE BOX AND AUTHORIZE FUTURE RELOADS ONLINE, BY EMAIL, OR OVER-THE-PHONE.

DESCRIPTION: A UNIVERSAL CARD ACCOUNT IS A RELOADABLE PREPAID ACCOUNT THAT CAN BE USED ON APPROPRIATELY PROVISIONED SIM CARDS OR TERMINALS ON MANY DIFFERENT NETWORKS INCLUDING: INMARSAT MINI-M, INMARSAT GAN, INMARSAT BGAN, FLEETBROADBAND (FBB), INMARSAT SWIFT BROADBAND (SBB), IRIDIUM, OR THURAYA IP.

FOR EXAMPLE, YOU COULD USE A SINGLE UNIVERSAL CARD ACCOUNT TO ACCESS THE INTERNET ON A FBB TERMINAL AND LATER TO MAKE A VOICE CALL ON AN IRIDIUM HANDHELD PHONE, AS LONG AS BOTH WERE PROVISIONED FOR USE WITH THE UNIVERSAL CARD ACCOUNT. THE RATES IN THE TABLE TO THE RIGHT SHOW STANDARD IP AND VOICE-TO-PSTN CALLS MADE FROM FBB, BGAN, SBB, THURAYA IP, AND IRIDIUM PHONES/TERMINALS, RESPECTIVELY.

UNIT CONVERSION TABLE

FBB Standard IP	215.8273381 units-per-MB
FBB Voice-to-PSTN	20 units-per-minute
BGAN Standard IP	137.9310345 units-per-MB
BGAN Voice-to-PSTN	30 units-per-minute
SBB Standard IP	160.8579088 units-per-MB
SBB Voice-to-PSTN	30 units-per-minute
Thuraya IP	126.3157895 units-per-MB
Iridium Voice-to-PSTN	18.18181818 units-per-minute

Other types of calls not shown here may be possible; the customer is responsible to know the rate before making any call; Rates are available by calling Outfitter Satellite. PSTN means public switched telephone numbers.


*NOTE: The Vouchers above have an exact number of "units". The "MB Value" shown is approximated within 0.001 MB. If services other than Standard IP data are used, a smaller number of "units" can be applied towards Standard IP data.

VALIDITY RULES:

THE DATE OF FIRST USAGE OF THE UNIVERSAL CARD MUST OCCUR WITHIN ONE YEAR OF THE MOST RECENT VOUCHER PURCHASE APPLIED TO THE UNIVERSAL CARD ACCOUNT. OTHERWISE, THE UNIVERSAL CARD ACCOUNT EXPIRES AND ALL UNUSED USAGE IS LOST; THERE WILL BE NO REFUND OR PRORATION.

AFTER THE DATE OF FIRST USAGE OCCURS, THE PREPAID ACCOUNT EXPIRES IN 360 DAYS IF NO FURTHER VOUCHER PURCHASES ARE APPLIED TO THE UNIVERSAL CARD ACCOUNT. ALL UNUSED USAGE WILL BE LOST; THERE WILL BE NO REFUND OR PRORATION.

By signing below, Customer is purchasing prepaid service, airtime, and/or usage as indicated above and agrees that the terms and conditions and payment method described in the separately executed CUSTOMER ACCOUNT SETUP AGREEMENT with Outfitter Satellite, Inc apply to this purchase.

 CUSTOMER SIGNATURE: _____ DATE: _____



Satellite Phone Rentals

Office: 615-889-8833 Fax: 615-902-0028

www.OutfitterConnect.com

2911 Elm Hill Pike, Nashville, TN 37214

Dear Customer,

Thanks for choosing Outfitter Satellite as your rental provider. For over ten years Outfitter Satellite has offered satellite phone rentals including: Iridium, Inmarsat, Thuraya, and Globalstar. We ship FedEx and can deliver overnight throughout the United States. Our equipment is carefully tested before you get it, and our technical support is available 24/7 during your rental. If you decide to purchase the rental equipment, we will apply your first 30 days of rental fees (excluding airtime, shipping and taxes) towards the purchase.

Please provide your contact information below so that one of our customer service staff can contact you to verify the details of your rental.

Name: _____

Phone: _____ (Best time to call: _____)

Alt Phone: _____

Email: _____

If you are a new customer, our customer service person will also need you to sign a separate Customer Setup Form with your billing and other information.

Sincerely,

The Outfitter Satellite Team