



RENTAL ORDER: FLEETBROADBAND (08062009)

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 2911 Elm Hill Pike • Nashville, TN 37214 USA

INTERNAL USE ONLY: REP: _____
 BP: _____ Order #: _____

SHIPMENT DATE:

EXPECTED END DATE:

Customer is responsible to choose shipping method to assure timely equipment delivery.

CUSTOMER AGREES TO PAY FOR THE ENTIRE RENTAL RESERVE PERIOD OR A MINIMUM OF 45 DAYS, WHICHEVER IS LONGER. THE RENTAL RESERVE PERIOD STARTS ONE DAY AFTER THE SHIPMENT (OR CUSTOMER SELF-PICKUP) DATE AND ENDS ON THE EXPECTED END DATE. IF A WEEKEND OR HOLIDAY SHIPMENT DATE IS INDICATED, OUTFITTER SATELLITE RESERVES THE RIGHT TO CHANGE IT TO THE NEAREST PRIOR BUSINESS DAY. IF THE SHIPMENT DATE IS UNSPECIFIED, IT DEFAULTS TO CONTRACT EXECUTION DATE. IF RENTAL EQUIPMENT IS KEPT BEYOND THE EXPECTED END DATE, THE DAILY RATE WILL CONTINUE TO APPLY FOR EACH OVERAGE DAY UP UNTIL AND INCLUDING THE DAY THE RENTAL EQUIPMENT IS RETURNED.

DESCRIPTION OF EQUIPMENT BEING RENTED	RENTAL FEES
<p>SKIPPER 150 FLEET BROADBAND MARINE SATELLITE TERMINAL</p> <p>INCLUDES:</p> <ul style="list-style-type: none"> • SKIPPER 150 Below Decks Unit (BDU) & Above Decks Unit (antenna) • Corded Primary Handset with RJ45 Connector & Primary Handset Cradle • BDU Power Cable (1.8m) with Power Connector & Ethernet Cable (1.5m) • User Manual, CD-ROM, Quick Start User Guide 	<p>\$95 SETUP FEE PLUS \$40 PER DAY per phone kit rented</p> <p>\$4,000 DEPOSIT MAY BE REQUIRED</p> <p>45-DAY MINIMUM RENTAL LIMITED AVAILABILITY</p>

THREE HOURS OF PHONE TECHNICAL SUPPORT INCLUDED WITH RENTAL:

LIMITATIONS: OUR TECHNICAL STAFF CAN ASSIST WITH INSTALLING ANY SOFTWARE INCLUDED WITH THE RENTAL. THE CUSTOMER ACKNOWLEDGES THAT THE SATELLITE COMMUNICATIONS EQUIPMENT BEING RENTED CAN BE USED IN CONCERT WITH CUSTOMER-OWNED SYSTEMS SUCH AS COMPUTERS, OPERATING SYSTEMS, ROUTERS, OR FIREWALLS AND THAT ANY TECHNICAL ISSUES THAT ARISE FROM OR WITH THIS CUSTOMER-OWNED EQUIPMENT ARE NOT THE RESPONSIBILITY OF OUTFITTER SATELLITE, THOUGH OUR TECHNICAL STAFF MAY AS A COURTESY HELP RESOLVE TYPICAL CONFIGURATIONAL PROBLEMS. CUSTOMER IS RESPONSIBLE (PRIOR TO THE RENTAL) TO VALIDATE THAT CUSTOMER-OWNED EQUIPMENT IS SUITABLE FOR USE WITH THE INMARSAT EQUIPMENT BEING RENTED AND IS ADVISED TO CAREFULLY TEST ANY APPLICATION BEFORE LEAVING FOR A REMOTE LOCATION. CUSTOMER AGREES TO PAY FOR ALL INMARSAT AIRTIME USED DURING ANY TECHNICAL SUPPORT SESSIONS.

OVERAGE CHARGES: AFTER THE 3 HOURS OF INCLUDED SUPPORT ARE EXHAUSTED, ADDITIONAL TECHNICAL SUPPORT WILL BE BILLED AT \$50 PER HOUR IN 15-MINUTE INCREMENTS.

RIGHT TO BUY: PRIOR TO RETURNING THE EQUIPMENT, CUSTOMER HAS THE RIGHT TO APPLY ANY RENTAL FEES TOWARDS THE PURCHASE OF THIS UNIT (EXCLUDES AIRTIME/USF/TAX/ SHIPPING FEES).

SHIPPING CHARGES BY SPECIAL QUOTE: CUSTOMER IS RESPONSIBLE FOR ALL SHIPPING COSTS AS DETERMINED BY SEPARATE QUOTE. CUSTOMER IS RESPONSIBLE TO SELECT A SHIPPING METHOD AND DATE THAT WILL DELIVER WITHIN HIS/HER TIME CONSTRAINTS.

RETAIL VALUE OF RENTAL EQUIPMENT: THE ADDVALUE SKIPPER 150 FLEETBROADBAND MARINE SATELLITE TERMINAL BEING RENTED HAS A RETAIL VALUE OF \$5299.00. THE CUSTOMER IS LIABLE FOR THE \$5299.00 REPLACEMENT COST IN CASE EQUIPMENT OR COMPONENTS ARE LOST OR DAMAGED DURING THE RENTAL OR NOT RETURNED.

By signing below, Customer is renting the selected items from Outfitter Satellite, Inc. and agrees that the terms and conditions shown on this agreement and in the separately executed CUSTOMER ACCOUNT SETUP AGREEMENT apply.

CUSTOMER SIGNATURE: _____ **DATE:** _____
 MUST BE SAME AS ON ACCOUNT SETUP FORM

SERVICE ORDER

FREE ACTIVATION. Customer pays additional tax & USF above rates shown.

SELECT A PLAN:	FEE	OPTIONAL SERVICES:
Fleet Broadband (VZ) Scratch & Web Plan <input type="checkbox"/> Enable Postpaid Services (see below) for \$10 per month per Unit.	\$0 per month (per Unit) Initial Term: 1-month	<input type="checkbox"/> 30-Day Net Direct Bill Terms fee of \$2 per month per phone. <input type="checkbox"/> Mailed Bill Fee of \$1 per month per invoice to receive a mailed bill (domestic US only). All customers have access to free online billing with automated email notification. <input type="checkbox"/> Static IP fee of \$25 per month per Unit. <input type="checkbox"/> US Phone Number is \$25 per month per Unit. <i>(Fixed to BGAN Voice)</i>

POSTPAID RATE CHART:	PER MINUTE	PER MINUTE
Voice to PSTN	\$1.37	Fixed to FBB Voice \$1.37
Voice to Cellular	\$1.73	ISDN Data/Fax * \$8.37
Voice to FBB or voicemail	\$1.37	SMS Messaging \$0.53 each
Voice to BGAN	\$1.37	

NOTES: Credit approval may require valid U.S. credit card and substantial deposit and/or approved company purchase order. Fees and usage will be charged to your credit card each month unless you select Direct Bill Terms, in which case payment by check drawn on a US bank, money order, wire transfer, or credit card (via the online billing system) must occur within 30 days of statement date for service continuation.

Definitions: KB refers to a kilobyte of data; MB refers to a megabyte of data; kbps refers to a data rate in kilobits per second; CDR means call detail record. PSTN refers to public switched telephone network. FBB refers to Inmarsat FleetBroadband. BGAN refers Inmarsat Broadband Global Area Network.

Scratch & Web: The plans shown on this page allow internet access using prepaid Inmarsat FleetBroadband Scratch & Web account(s). Standard IP data service is offered on a best-effort basis without a guaranteed minimum data rate. Standard IP data service is billed in 0.01MB increments with a 0.20 MB minimum per "session CDR"; a session CDR is generated for every 2 MB of usage or every 12 hours of connection time, whichever comes first.

ISDN Services: By default ISDN services are disabled. There are some applications that may require ISDN services, and ISDN services can be turned on by written request. ISDN services include: 56 or 64 kbps circuit-switched data calls or 3.1 kHz Audio calls.

Optional Postpaid Services: If postpaid services are enabled then it is possible to make voice, ISDN, and SMS communications which are billed monthly (call detail provided). If postpaid services are disabled, only prepaid standard IP data sessions are possible (which requires a valid Inmarsat FleetBroadband Scratch & Web account). Streaming IP data is not supported on Scratch & Web plans. The postpaid rate chart above shows costs for common voice, ISDN, and SMS messaging services. Different types of voice and ISDN calls that are not shown in the above rate chart (especially calls to other satellite networks) can be at much higher rates, and Customer is responsible to know the rate before making the call. Voice and ISDN calls are billed based on connection time in 30 second increments with a 30 second minimum per call. SMS charges apply for each addressed recipient even if SMS message not received. Customer must pay for all calls sent or received through the terminal.

FOR USE BY OUTFITTER SATELLITE, INC. _____ OS REPRESENTATIVE NAME _____ OS REPRESENTATIVE SIGNATURE _____ OS REPRESENTATIVE TITLE Serial Numbers of SIM: _____

By signing below, Customer is activating a service agreement as indicated above and agrees that the terms and conditions and payment method described in the separately executed CUSTOMER ACCOUNT SETUP AGREEMENT with Outfitter Satellite, Inc apply. If Customer is amending an existing service agreement, the new rate plan will be effective on the first day of the next month, and other terms and conditions of the existing service agreement continue to apply.


 CUSTOMER SIGNATURE: _____ DATE: _____

CALL 615-889-8833 OR RETURN THIS DOCUMENT TO:
Fax: 615-695-2504 E-mail: recharge@OutfitterSatellite.com

PREPAID SERVICE ORDER:

SPECIFY YOUR SCRATCH & WEB ACCOUNT NUMBER:

If there is only one Scratch & Web account under your customer record, then we will load that account. If you have several Scratch & Web Virtual Accounts, please specify which account to reload: _____

VOUCHERS FOR FLEETBROADBAND SCRATCH & WEB PLANS

TAX & USF NOT SHOWN IN PRICING BELOW

QTY	Number of MBs being purchased:	Cost per MB*	Voucher cost*	Validity*
	5 MB OF FLEETBROADBAND STANDARD IP	\$14.95/MB	\$74.75	12 months
	25 MB OF FLEETBROADBAND STANDARD IP	\$13.95/MB	\$348.75	12 months
	50 MB OF FLEETBROADBAND STANDARD IP	\$13.45/MB	\$672.50	12 months
	250 MB OF FLEETBROADBAND STANDARD IP	\$12.95/MB	\$3237.50	12 months
	500 MB OF FLEETBROADBAND STANDARD IP	\$12.45/MB	\$6225.00	12 months

FUTURE RELOAD AUTHORIZATION

By checking this box and signing below, Customer authorizes the use of his/her credit card account for future ONLINE, email, and over-the-phone transactions to purchase vouchers or prepaid usage/service to be applied to the Customer's prepaid account(s). Customer agrees that any resulting charges by Outfitter Satellite to any credit card account authorized for purchases on the Customer's account with Outfitter Satellite by separately executed agreement(s) will be governed by the terms and conditions in the separately executed CUSTOMER ACCOUNT SETUP AGREEMENT (or Recharge Authorization Form). Customer understands that only credit card(s) with a signature on file may be used. NOTICE: IT IS NOT NECESSARY TO MAKE AN IMMEDIATE PURCHASE OF A PREPAID VOUCHER TO CHECK THE ABOVE BOX AND AUTHORIZE FUTURE RELOADS ONLINE, BY EMAIL, OR OVER-THE-PHONE.

DESCRIPTION AND VALIDITY RULES: This type of account is reloadable and the user can monitor the balance of their account online. The date of first usage of your account must occur within one (1) year of the initial account activation (or any subsequent reload) or the prepaid usage will become invalid and all unused usage will be lost. After the date of first usage, the prepaid usage on the account remains valid for one (1) year if no further reload occurs.

Example #1: If a 25 MB voucher is activated on Jan 1, 2006 and you do not use the account, the validity of the prepaid usage will expire on Jan 1, 2007.

Example #2: If you purchase a 25 MB voucher on Jan 1, 2006 and use your Scratch & Web account for the first time on May 1, 2006, the validity of your prepaid usage expires one year later (or May 1, 2007). If you were to reload before May 1, 2007, the validity rule resets (as if it was the initial activation) and you again have one year to first use the account from the date of the reload.

By signing below, Customer is purchasing prepaid service, airtime, and/or usage as indicated above and agrees that the terms and conditions and payment method described in the separately executed CUSTOMER ACCOUNT SETUP AGREEMENT (or Recharge Authorization Form) with Outfitter Satellite, Inc apply to this purchase.

 **CUSTOMER SIGNATURE:** _____

DATE: _____

IF YOU ARE PURCHASING PHYSICAL SCRATCH CARD(S), PLEASE SPECIFY THE SHIPPING METHOD: Unless otherwise specified below, the default shipping address on file for your account will be used.

FedEx 2-Day FedEx 3-Day FedEx Priority Overnight FedEx Saturday Delivery

SPECIAL INSTRUCTIONS: _____